*This tariff, Clear Rate Communications, LLC Tariff Telephone – Pa P.U.C. No. 3, replaces in its entirety, Clear Rate Communications, Inc. Tariff Telephone – Pa P.U.C. No. 1, which is currently on file with the Commission.* 

Clear Rate Communications, LLC

# COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

# Regulations and Schedule of Charges

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania LLC Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C and Verizon North LLC Telephone Pa P.U.C. Nos. 1, 3, 5, and 6.

*This tariff, Clear Rate Communications, LLC Tariff Telephone – Pa P.U.C. No. 3, replaces in its entirety, Clear Rate Communications, Inc. Tariff Telephone – Pa P.U.C. No. 1, which is currently on file with the Commission.* 

# Clear Rate Communications, LLC

# COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

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# LIST OF MODIFICATIONS

# TARIFF FORMAT

<u>Page Numbering</u>. Page numbers appear in the upper right-hand corner of the page. Pages are numbered sequentially. From time-to-time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between pages 5 and 6 would be numbered 5.1.

<u>Page Revision Numbers</u>. Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page No. 14 cancels the 3rd Revised Page No. 14.

<u>Paragraph Numbering Sequence</u>. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a). I 2.1.1.A.1.(a). I.(i) 2.1.1.A.1.(a). I.(i). (1)

<u>Check Pages</u>. When a price list filing is made with the Commission, an updated check page accompanies the tariff filing. The check page lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). The tariff user should refer to the latest check page to find out if a particular page is the most current one on file with the Commission.

# EXPLANATION OF SYMBOLS

<u>Explanation of Symbols</u>. When changes are made in any tariff page, a revised page will be issued replacing the tariff page affected. Changes will be identified on the revised page through the use of the following symbols:

- (D) To signify decreased rate.
- (I) To signify increased rate.
- (C) To signify all other changes.

Daga

# COMPETITIVE LOCAL EXCHANGE CARRIER

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# CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown.

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# 0.0 Application and Scope of Tariff

0.1 <u>Application</u>

This tariff contains the rates and regulations applicable to intrastate local service provided by Clear Rate Communications, LLC between and among points within Pennsylvania.

0.2 <u>Scope</u>

Clear Rate Communications, LLC's services are provided subject to the availability of facilities and subject to the terms and conditions of this tariff. All local services within Verizon Pennsylvania LLC and Verizon North LLC service areas provided by Clear Rate Communications, LLC are governed by this tariff.

0.3 Interconnection with Other Carriers

Service provided by Clear Rate Communications, LLC may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than Clear Rate Communications, LLC. However, service provided by Clear Rate Communications, LLC is not a part of a joint undertaking with any other carrier providing telecommunications channels, facilities, or services.

#### 1.0 Explanation of Terms and Abbreviations

### 1.1 Definition of Terms

#### Calls

Telephone messages completed by Customers.

#### Central Office

A unit local exchange telephone company's system that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting Member lines and trunks or trunks only. More than one (1) central office may occupy a building.

#### Charges

Monthly recurring and nonrecurring amounts billed to Customers for services.

<u>Commission</u> The Pennsylvania Public Utility Commission

#### Customer:

Any person, firm, association, corporation, agency of the federal, state or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of Clear Rate Communications, LLC.

#### Customer Contract

A written agreement between the Customer and Clear Rate Communications, LLC. containing or referring to the rates and regulations applicable to the service being provided.

#### Customer Premises Equipment

All terminal equipment normally used on the Customer's premises. This equipment may be Customer-owned, or may be owned by Clear Rate Communications, LLC or another supplier and leased to the Customer.

#### Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

<u>Depositor</u> The Customer from whom a deposit is received.

<u>Disconnect or Disconnection</u> The disabling of circuitry to prevent outgoing and/or incoming calls.

Effective: March 18, 2022

# 1.0 Explanation of Terms and Abbreviations (cont'd)

### 1.1 <u>Definition of Terms (cont'd)</u>

#### Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by," "Pay by," "if paid by," or other such language on the Customer's bill.

#### Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

#### Individual Case Basis

The application of a rate, charge, or condition of the tariff as determined by individual circumstances.

Inside Station Wiring or Inside Wiring Wiring on the premises beyond the demarcation point.

#### Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding extended area service ("EAS").

# Local Access Transportation Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

# Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

#### <u>Message</u>

A telephone call made by a customer.

#### Month

For billing purposes, a month is considered to have thirty (30) days.

# Rates

The usage amounts billed to customers for regulated services and/or equipment.

# 1.0 Explanation of Terms and Abbreviations (cont'd)

# 1.1 <u>Definition of Terms (cont'd)</u>

# Residential Contracts & Termination Fees

Residential customers who order services that are subject to contract shall be required to maintain service for the contract term. In the event the customer breaches the contract, the customer shall be subject to the lesser of the two fees, either a flat \$99 termination fee or the monthly recurring charges multiplied by the remaining months under the commitment from when service initially started, again whichever is less.

# Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

# **Timely Payment**

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and Clear Rate Communications, LLC for a series of partial payments to settle a delinquent account.

# 10XXX Access

A dialing method that enables a customer to reach the long-distance carrier of the Customer's choice even if the Customer is not a regular customer of that long distance carrier. For example, to reach AT&T Communications of the Midwest, Inc., the Customer dials "10288."

# 1.2 Explanation of Acronyms and Trade Names

BOC = Bell Operating Company DA = Directory Assistance LATA = Local Access Transport Area NPA = Numbering Plan Area, more commonly known as Area Code FCC = Federal Communications Commission SNI = Standard Network Interface SPNP = Service Provider Number Portability BBL = Basic Business Line RCF = Remote Call Forward RBL = Residential Basic Line RNU = Residential National Unlimited

# 2.0 <u>General Rules and Regulations</u>

# 2.1 <u>Undertaking of Clear Rate Communications, LLC</u>

2.1.1 General

Pursuant to this tariff, Clear Rate Communications, LLC undertakes to provide within Verizon Pennsylvania LLC and Verizon North LLC territories the local intrastate services described in Section 2.5.

# 2.1.2 Limitations

(A) Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.

(B) Clear Rate Communications, LLC reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.

(C) Clear Rate Communications, LLC does not undertake to transmit messages, but offers the use of its facilities, when available, for that purpose.

# 2.2 <u>Use</u>

2.2.1 Lawful Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

# 2.2.2 <u>Use of Service for Unlawful and/or Fraudulent Purposes</u>

Clear Rate Communications, LLC's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises Clear Rate Communications, LLC that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If Clear Rate Communications, LLC receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

- 2.0 General Rules and Regulations (cont'd)
  - 2.2 <u>Use</u> (cont'd)
    - 2.2.3 Unauthorized Use

Any individual who uses or receives Clear Rate Communications, LLC's services other than under the provisions of an accepted application for service and a current Customer relationship shall be liable for the appropriate rates and charges for the service received.

#### 2.2.4 <u>Recording Devices</u>

Clear Rate Communications, LLC's services are not designed for the use of recording devices, and customers who use such devices to record two-way telephone conversations do so at their own risk.

2.2.5 <u>Use of Service Mark</u>

No Customer shall use any service mark or trademark of Clear Rate Communications, LLC or refer to Clear Rate Communications, LLC in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of Clear Rate Communications, LLC.

2.3 Liability

The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control resulting from failures of power service, climate control, fire, explosion, water, storm, force majeure, or another catastrophe. The Company shall make reasonable provisions to minimize the effects of service outages to the extent it owns the affected equipment.

Except as otherwise stated in this sections, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to, mistakes, omissions, interruptions, delays, or errors, or other defects, or use of these services or (2) the failure to furnish its services, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth below.

Except as specified in this tariff, Company and its contractors, shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages of any kind or nature arising out of or in connections with the installation, use, repair, performance or removal of the equipment, or other services in connections with the performance or failure to perform its obligations, including, but not limited to, loss of revenue or profits, regardless of the foreseeability thereof for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associates with the service.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.3 <u>Liability</u> (cont'd)

The liability of the Company or errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

The Company shall not be liable for and shall be indemnified and saved harmless by the Customer from and against all loss liability, damage, and expense, due to:

- 1. An act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment, or facilities for use in conjunction with services provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
- 2. Any unlawful or unauthorized use of the Company's services:
- 3. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided services; or by means of the combination of Company-provided services;
- 4. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises by the Company or any Carrier or the installation or removal thereof.
- 5. Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation laws or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the customer's facilities or equipment connected, or to be connected to the facilities of any Carrier.
- 6. Failure of Customer to comply with the requirements of Section 2.10.6
- 7. Any non-completion of calls due to network busy conditions;
- 8. And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use or the Company's services.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.3 <u>Liability</u> (cont'd)

The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

Company shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrences, any law, order, regulation, direction, action or request of the United States government or of any other government (including state and local, governments or of any department agency, board, court, bureau, corporation or other instrumentality of any one or more of said governments) or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays.

If Company's failure of performance by reason of force majeure specified above shall be for thirty (30) days or less, then the service shall remain in effect, but an appropriate percentage of charges shall be abated and/or credited in the discretion and determination of Company; if for more than thirty (30) days, then the service may be canceled by either party without any liability.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.3 <u>Liability</u> (cont'd)

Notwithstanding anything to the contrary in this section, if Clear Rate Communications, LLC's service is interrupted and remains out of service for more than twenty-four (24) hours after the earlier of being reported to Clear Rate Communications, LLC or being found by Clear Rate Communications, LLC to be out of order, and if the interruption is not caused by the Customer, a malfunction of Customer-owned equipment, Clear Rate Communications, LLC's inability to gain access to the Customer's premises; and if the interruption does not result from Clear Rate Communications, LLC's right to refuse service to the Customer, or other causes beyond Clear Rate Communications, LLC's control as described in the first paragraph of this section, Clear Rate Communications, LLC will issue a credit for all interrupted basic local exchange services as set forth below.

	% of Monthly Recurring Charge Credit
Length of Interruption	For Basic Local Exchange Services
$> 24$ but $\leq 72$ hours	1/30th
> 72 hours	2/30th

Monthly Basic Local Service

For calculating credit allowances, every month is considered to have 30 days. Only those facilities on the interrupted portion of the circuit will receive a credit.

# 2.3.1 Limitations on Credit Allowance

Credits do not apply if the violations of a service quality standard:

- (a) occurs as a result of a negligent or willful act on the part of the customer;
- (b) occurs as a result of a malfunction of the customer-owned telephone equipment;
- (c) occurs as a result of, or is extended by, an emergency situation; unless service is Interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the public utility, then an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the public utility rendered inoperative or substantially impaired to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the public utility.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.3 <u>Liability</u> (cont'd)
    - 2.3.1 Limitations on Credit Allowance (cont'd)

An emergency situation is defined as:

- a declaration made by the applicable State or Federal governmental agency that the area served by Clear Rate Communications, LLC is either a State or Federal disaster area; or
- an act of third parties, including acts of terrorism, vandalism, riot, civil unrest, or war, or acts of parties that are not agents, employees or contractors of Clear Rate Communications, LLC, or the first 7 calendar days of a strike or other work stoppage: or
- a severe storm, tornado, earthquake, flood or fire, including any severe storm, tornado, earthquake, flood or fire that prevents Clear Rate Communications, LLC from restoring service due to impassable roads, downed power lines, or the closing off of affected areas by public safety officials.

An emergency situation shall not include:

- a single event caused by high temperature conditions alone; or
- a single event caused, or exacerbated in scope and duration, by acts or omissions of Clear Rate Communications, LLC, its agents, employees, or contractors or by conditions of facilities, equipment, or premises owned or operated by Clear Rate Communications, LLC; or
- any service interruption that occurs during a single event listed above, but are not caused by those single events; or
- a single event that Clear Rate Communications, LLC could have reasonably foreseen and taken precaution to prevent; provided, however, that in no event shall Clear Rate Communications, LLC be required to undertake precautions that are technically infeasible or economically prohibitive.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.3 <u>Liability</u> (cont'd)
    - 2.3.1 Limitations on Credit Allowance (cont'd)
      - (d) is extended by Clear Rate Communications, LLC's inability to gain access to the customer's premises due to the customer missing an appointment, provided that the violation is not further extended by Clear Rate Communications, LLC;
      - (e) occurs as a result of a customer request to change the scheduled appointment, provided that the violation is not further extended by Clear Rate Communications, LLC;
      - (f) occurs as a result of Clear Rate Communications, LLC's right to refuseservice to a customer; or
      - (g) occurs as a result of a lack of facilities where a customer requests service at a geographically remote location, a customer requests service in a geographic area where Clear Rate Communications, LLC is not currently offering service, or there are insufficient fact to meet the customer's request for service, subject to Clear Rate Communications, LLC's obligation for reasonable facilities planning.
  - 2.4 <u>Service Area</u>

Clear Rate Communications, LLC shall provide telephone services throughout the service areas approved in the territories of Verizon North LLC and Verizon Pennsylvania LLC and in accordance with the tariff on file with the Commission.

2.5 Local Calling Area

Clear Rate Communications, LLC will mirror the local-calling areas of Verizon North LLC and Verizon Pennsylvania LLC. For a complete list of these calling areas, please refer to Section 4.0, entitled "List of Exchanges and Local Calling Areas."

2.6 Exchange Maps

Clear Rate Communications, LLC will mirror the exchange maps of Verizon North LLC and Verizon Pennsylvania LLC.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.7 <u>Equipment</u>

# 2.7.1 Availability of Equipment and Facilities

Clear Rate Communications, LLC will provide equipment and facilities designed and engineered in accordance with realistic forecast of customer demand and will maintain, associated equipment to meet the demand. Clear Rate Communications, LLC will meet the minimum standards set forth in the Public Utility Code.

# 2.7.2 Inspection, Testing and Adjustment

Clear Rate Communications, LLC may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Customer's equipment. Clear Rate Communications, LLC may interrupt the service at any time, without penalty to itself, unless interruption exceeds twentyfour (24) hours.

# 2.7.3 Interference and Hazard

The operating characteristics of Customer premises equipment or communications systems connected to Clear Rate Communications, LLC's services must not interfere with, or impair, any of the services offered by Clear Rate Communications, LLC. Additionally, connected Customer premises equipment must not endanger the safety of Clear Rate Communications, LLC employees or the public, damage or interfere with the proper functioning of Clear Rate Communications, LLC's equipment, or otherwise injure the public in its use of Clear Rate Communications, LLC's services.

# 2.7.4 <u>Maintenance and Repair</u>

# 2.7.4.A Customer Liability

The customer shall not assert any claim against any other customer or user of the company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the company. Nothing in this tariff is intended either to limit or to expand customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

- 2.0 General Rules and Regulations (cont'd)
  - 2.7 <u>Equipment</u> (cont'd)
    - 2.7.4 <u>Maintenance and Repair</u> (cont'd)

#### 2.7.4.A Customer Liability (cont'd)

The customer shall be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

To the extent caused by any negligent or intentional act of the Customer, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for the interruption of, interference to, or other defect in any service provided by the Company to such third party.

# 2.7.4.B Leased or Owned Facilities

The Customer's obligation to Clear Rate Communications, LLC is the same whether the facilities involved are Clear Rate Communications, LLC's facilities or are facilities leased by Clear Rate Communications, LLC from another party. If Clear Rate Communications, LLC incurs expenses due to the Customer's actions that result in damage or impairment of Clear Rate Communications, LLC's owned or leased facilities, Clear Rate Communications, LLC will pass on to the Customer any and all expenses to repair Clear Rate Communications, LLC's facilities or that the owner imposes on Clear Rate Communications, LLC for leased facilities.

# 2.0 <u>General Rules and Regulations</u> (cont'd)

2.8 <u>Contract for Service</u>

Service is installed upon contractual agreement between a Customer and Clear Rate Communications, LLC. The contractual agreement, which may be either verbal or written, specifies the terms and conditions of service not covered by this tariff. The contract does not alter the obligations of Clear Rate Communications, LLC to Customers as described in this tariff.

The term of the services shall commence and will remain in effect from the service activation date specified in the contract for the term of the contract. Should Clear Rate Communications, LLC continue to provide service after the initial term without further agreement, the service shall continue under the terms of the then applicable tariff on a month-to-month basis. Contracts which are not either renewed or terminated at expiration will continue on a month-to-month basis.

# 2.9 Application for Service

2.9.1 Information Required

When applying for service, each prospective Customer will be required to furnish Clear Rate Communications, LLC with the following information:

- (A) The name of the party who will be responsible for payment for the service provided.
- (B) The address or addresses or exact location of the premises where service is to be provided <u>and</u> billed.
- (C) Any information required to make a proper determination of appropriate creditworthiness.
- 2.9.2 Initiation of Service

Service shall be deemed to be initiated upon the service activation date specified in the Customer contract.

2.0 <u>General Rules and Regulations</u> (cont'd)

#### 2.10 Deposits

2.10.1 Deposit Requirements

Clear Rate Communications, LLC may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges. Any applicant who is either not a previous Customer having an established prompt payment record or whose credit record is not satisfactory may be required to pay a deposit. In its calculation of a customer's creditworthiness, Clear Rate Communications, LLC will use trading banking references, credit reports, and any other information pertinent to a customer's credit. Deposits will be returned to customers who have paid bills for service for 12 consecutive months without having service suspended or terminated and without having paid bills subsequent to the due date on more than two occasions and so long as the customer is not currently delinquent.

2.10.2 Amount of Deposit

The amount of the deposit shall not be more than two (2) months of usage of Clear Rate Communications, LLC's services for any specific Customer. The amount of such usage may be estimated from past usage, the Customer's estimated anticipated usage, or Clear Rate Communications, LLC's average usage considering type and nature of service. The amount of deposit may exceed this total when services are provided for shorter periods of time or special occasions.

2.10.3 <u>New or Additional Deposit</u>

A new or additional deposit may be required to cover the amount provided in Section 2.10.2 above when a deposit has been refunded or is found to be inadequate, nonpayment, or impairment of the Customer's credit. The new or additional deposit is payable at the address specified in Section 2.10.4. Service may be disconnected unless the new or additional deposit is made within seven (7) days after written notification.

2.10.4 <u>Handling of Deposits</u>

Deposits shall be sent or delivered to: Clear Rate Communications, LLC P.O. Box 27308, Lansing, MI 48909. Clear Rate Communications, LLC will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Deposits will accrue interest at a rate of 6% annually without deduction for taxes.

Deposits shall be returned to customers who have paid bills for service for twelve (12) consecutive months without having service suspended or terminated and without having paid bills subsequent to the due date on more than two occasions so long as the customer is not currently delinquent.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.10 <u>Deposits</u> (Cont'd)
    - 2.10.5 Receipts

A receipt of deposit will be furnished to each Customer from whom a deposit is received. Upon request, duplicate receipts will be provided to Customers who have lost their receipts if the deposits are substantiated by Clear Rate Communications, LLC's records.

# 2.10.6 <u>Customer Obligations</u>

The existence of a deposit in no way relieves the Customer of the obligation to comply with Clear Rate Communications, LLC's regulations for the prompt payment of bills.

The Customer shall be responsible for:

- A. The payment of all applicable charges pursuant to this tariff;
- B. Providing the personnel, power and space required to operate all facilities and associated equipment installed on the premises of the customer;
- C. Providing Company personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.
- 2.10.7 Refund

The deposit may be refunded or credited to the Customer after not more than twelve (12) consecutive months of prompt payment unless Clear Rate Communications, LLC. has information which indicates the deposit is necessary to ensure payment. The account shall be reviewed after twelve (12) months of service, and if the deposit is retained, it shall again be reviewed at the end of Clear Rate Communications, LLC's accounting year or on the anniversary date of the account.

# 2.0 <u>General Rules and Regulations</u> (cont'd)

# 2.11 Billing

# 2.11.1 Monthly Billing

Bills to Customers will be issued monthly. Certain service charges, including local service and installation charges, are billed in advance. Toll charges are billed in arrears.

If bills are paid by mail, the date of the postmark is not considered to be the date the payment is received.

Customer payments are considered prompt when received by Clear Rate Communications, LLC or its agent on or before the due date on the bill. The due date is twenty (20) days after the bill is rendered. Any Customer not paying the amount shown on the bill, and not in dispute, within twenty (20) days is considered delinquent. If the last day for payment falls on a Saturday, Sunday or bank holiday or another day when the offices of Clear Rate Communications, LLC, which regularly receive payments, are not open to the general public, the due date shall be extended to the next business day.

When the bill is over thirty (30) days in arrears from the due date, late payment charges shall be assessed. The late payment charge shall be 1.25% per month. Clear Rate Communications, LLC will not impose a late payment charge unless payment is received more than (5) days after the due date.

Clear Rate Communications, LLC will apply a customer's deposit on file toward that Customer's delinquent payment amount.

The maximum payment required for the restoration of service that existed prior to disconnection shall be the total past-due amount (including late payment charges), applicable nonrecurring charges, and if appropriate, Advance Payment and Deposit charges, as specified above.

### 2.0 <u>General Rules and Regulations</u> (cont'd)

# 2.11 <u>Billing</u> (cont'd)

# 2.11.1 <u>Monthly Billing</u> (cont'd)

The Customer is responsible for all charges for services furnished at the Customer's request and for all interexchange toll and local services furnished. Failure to receive a bill does not exempt the Customer from prompt payment of the account. It is the Customer's responsibility to contact Clear Rate Communications, LLC when a bill is not received. Except as provided elsewhere in this Tariff, the rate for a fractional part of a billing period is a pro rata share for the rates for the full billing period, as specified in this Tariff. If prorating indicates a refund is due, the refund is applied as a credit to the bill.

If a customer terminates an account with Clear Rate Communications, LLC and has a credit balance showing, the Customer may transfer that balance to another account of that same Customer, if one exists. Otherwise, Clear Rate Communications, LLC will mail a check for the balance to the last known address of the customer.

Clear Rate Communications, LLC complies with the requirements of Chapter 64 in 52 Pa. Code regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with Chapter 64, regulations, the regulations in Chapter 64 will prevail.

# 2.11.2 Bill Contents

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, ancillary services and equipment, toll service, information service, sales tax, and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. Clear Rate Communications, LLC will also comply with reasonable requests for bill detail.

2.0 <u>General Rules and Regulations</u> (cont'd)

# 2.12 <u>Payment for Service</u>

2.12.1 Late Payment and Check Service Charges

A late payment charge on an overdue bill may be imposed by Clear Rate Communications, LLC on the unpaid balance of the bill at a monthly rate not to exceed 1.25%. Late payment fees cannot be applied to past late payment charges. A check service charge will be assessed for any reason a check tendered to Clear Rate Communications, LLC by a Customer as payment for a tariffed service is returned to Clear Rate Communications, LLC or is not in an acceptable form. The check charge will be thirty dollars (\$30.00) per check. Examples of the application of the check charge include, but are not limited to, the following:

- a. Insufficient funds.
- b. Improper or lack of endorsement.
- c. A check issued in such a manner as to be unable to be processed or places unreasonable burdens on Clear Rate Communications, LLC
- d. Conflict in the amount shown numerically and the amount written alphabetically on the check.
- e. Qualified endorsement not acceptable to Clear Rate Communications, LLC
- f. The Customer places a stop payment on the check.
- g. Any other reason which would cause Clear Rate Communications, LLC to return the check.

# 2.12.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a <u>pro rata</u> basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for services.

# 2.12.3 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.13 Disputes and Complaints
    - 2.13.1 Disputed Bills

Disputes can be brought to the attention of Clear Rate Communications orally or in writing before actual suspension or termination of service. In the event of a dispute concerning the bill, Clear Rate Communications, LLC will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.13.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. If a Customer does not give Clear Rate Communications, LLC written notice of a dispute with respect to Clear Rate Communications, LLC's charges within two (2) years from the date of the bill, the bill shall be deemed correct and binding upon the Customer.

# 2.13.2 Complaint Procedures

General inquiries, questions, or complaints may be directed in writing to:

Clear Rate Communications, LLC 2600 W. Big Beaver Rd., Suite 450 Troy, Michigan 48084

General inquiries, questions, or complaints may be directed verbally by calling: Clear Rate Communications, LLC Customer Service 877-877-4799

Clear Rate Communications, LLC's customer service department accepts calls Monday through Friday from 8:00am until 8:00pm Eastern Standard Time. Complaints concerning the charges, practices, facilities, or services of Clear Rate Communications, LLC will be investigated promptly and thoroughly. Clear Rate Communications, LLC will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable Clear Rate Communications, LLC to review and analyze its procedures and actions. Pennsylvania Public Utility Commission's Bureau of Consumer Services has primary jurisdiction over residential complaints. For unresolved disputes you may call 1-800-692-7380 or file with the Commission's Bureau of Consumer Services at the Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 2nd Floor, G-M East, Harrisburg, PA 17120.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.14 Service Refusal, Disconnection and Suspension
    - 2.14.1 Notice of Pending Disconnection

When at least 10 days have passed since suspension of service, the company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension. A final bill will be issued within 42 days of disconnection. Prior to the disconnection of service, Clear Rate Communications, LLC shall provide a written notice to the Customer setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than ten (10) calendar days with respect to an unpaid bill, and no less than twelve (12) days with respect to an unpaid deposit, after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The notice will specify a toll-free number at which a Clear Rate Communications, LLC representative can be reached to provide additional information about the disconnection.

# 2.14.2 <u>Reasons for Service Refusal, Disconnection and Suspension</u> Service may be refused, disconnected, or suspended:

- (1) <u>Without notice</u> if a condition on the Customer's premises is determined by Clear Rate Communications, LLC to be hazardous.
- (2) <u>Without notice</u> if the Customer uses the service in such a manner as to adversely affect Clear Rate Communications, LLC's equipment or Clear Rate Communications, LLC's service to others.
- (3) <u>Without notice</u> if equipment furnished, leased, or owned by Clear Rate Communications, LLC is subject to tampering.
- (4) <u>Without notice</u> if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.
- (5) If there are reasonable grounds to believe there is a violation of or noncompliance with Clear Rate Communications, LLC's regulations on file with the Commission, municipal ordinances, or law.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.14 <u>Service Refusal, Disconnection, and Suspension</u> (cont'd)
    - 2.14.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)
      - (6) If the Customer or prospective Customer fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in Clear Rate Communications, LLC's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Customer as conditions of obtaining service. However, no service shall be disconnected for this reason on the day preceding or day on which Clear Rate Communications, LLC's office at the address specified in Section 2.10.4 is closed.
      - (7) If the Customer fails to permit Clear Rate Communications, LLC reasonable access to its equipment. However, no service shall be disconnected for this reason on the day preceding or day on which Clear Rate Communications, LLC's office at the address specified in Section 2.10.4 is closed.
      - (8) If the Customer routinely uses abusive or profane language or makes physical threats in conversations with Clear Rate Communications, LLC personnel, or otherwise abuses access to customer service personnel by making repeated unwarranted calls that are unrelated to specific service issues. However, no service shall be disconnected for this reason on the day preceding or day on which Clear Rate Communications, LLC's office at the address specified in Section 2.10.4 is closed.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.14 <u>Service Refusal, Disconnection, and Suspension</u> (cont'd)
    - 2.14.3 <u>Refusal, Disconnection and Suspension of Service for Nonpayment of</u> <u>Bill or Deposit</u>

Except as restricted by Section 2.14.2, service may be refused based on the credit history of the applicant. In all cases, the applicant will be advised of the reasons for the denial of credit. Service may also be refused, disconnected, or suspended for nonpayment of a bill or deposit if Clear Rate Communications, LLC has made a reasonable attempt to effect collection and:

- (1) Clear Rate Communications, LLC has provided the Customer with seven (7) days' prior written notice with respect to an unpaid bill and twelve (12) days' prior written notice with respect to an unpaid deposit. Clear Rate will provide the customer with written notice at least 7 days before the date of a proposed suspension regardless of the grounds upon which a suspension is sought.
- (2) In the event of a dispute concerning the bill, Clear Rate Communications, LLC will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.13.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount.

# 2.15 Cancellations and Deferments of Service

When a customer cancels or defers an order for service before the service is activated, a charge applies that will allow Clear Rate Communications, LLC to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

# 2.15.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.15 Cancellations and Deferments of Service (cont'd)
    - 2.15.2 Deferment of Start of Service

If a request for deferment of service is received by Clear Rate Communications, LLC prior to the date an order for equipment or service is placed with Clear Rate Communications, LLC's supplier, no charge shall apply. For deferments received by Clear Rate Communications, LLC subsequent to the date the order for equipment or service is placed with Clear Rate Communications, LLC's supplier, a monthly recurring charge based upon the costs incurred prior to the request for the deferment applies. This monthly rate shall be equal to 1 <sup>1</sup>/<sub>2</sub> percent, plus recurring costs resulting directly from the deferral such as storage, taxes, etc. In addition, any extraordinary nonrecurring costs resulting from the deferral, such as additional engineering, labor, and transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service.

Charges shall not exceed the monthly rate that would have applied had the service been established. Clear Rate Communications, LLC will also charge the Customer who defers service any and all rates and charges incurred by Clear Rate Communications, LLC for any leased facilities for which Clear Rate Communications, LLC is held responsible. Clear Rate Communications, LLC will make a good faith effort to minimize those rates and charges whenever possible.

2.16 <u>Discontinuance of Service</u>

A customer who wishes to have service discontinued must give at least 5 days oral or written notice to Clear Rate Communications.

2.17 Special Promotions

From time-to-time Clear Rate Communications, LLC may engage in special promotions of limited duration not exceeding ninety (90) days. These promotions may be in the form of waived or reduced recurring and nonrecurring fees, lowered usage charges, or other actions designed to attract new customers or to increase existing Customer awareness of a particular service. All promotions will be offered on a non-discriminatory basis to eligible customers. If Clear Rate Communications, LLC offers a special promotion it will do so as a tariff supplement filed with Commission on one day's notice.

### 2.0 <u>General Rules and Regulations</u> (cont'd)

2.18 Information Service Access Blocking

Where facilities are available, Customers have the option to block access to all "900" and "976" prefix numbers, without charge for the first block. Clear Rate Communications, LLC will comply with all applicable rules of the Commission concerning such blocking.

2.19 <u>Caller ID Blocking Service (CIB)</u>

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (\*69) Service. Customers have two blocking options as follows:

<u>Per-Call Blocking</u> - To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in the Company's serving territory, or

<u>Per-Line Blocking</u> - Per-Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to Per line Blocking unless the blocking feature is deactivated. If a customer subscribes to Per-Line Blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below.

Per-Line Blocking will be available to all customers, free of charge, in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Per line Blocking for the same customer and telephone number at the same address may be charged the applicable non-recurring charge(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel, while performing their jobs.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.19 <u>Caller ID Blocking Service (CIB)</u> (cont'd)

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection (ACR) feature of Caller ID services. If a customer using blocking calls a Caller ID subscriber who has activated ACR, he/she will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated ACR: (1) place the call through an operator; (2) place the call on the Company's network using a Company's telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the ACR announcement will not be rated as completed calls.

Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 900, and/or other information and message services carrying a specific charge billed to a caller by a local telephone company.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.20 Universal Emergency Telephone Number Service (911, E911)
    - 2.20.1 Glossary of Terms

<u>Host Telephone Company</u>: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

<u>MSAG Content</u>: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

<u>MSAG Formatting, Format:</u> Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

<u>Telephone Company</u>: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission, and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

<u>Telephone Company System</u>: Reference to a service provider's own facilitiesbased network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

## 2.0 <u>General Rules and Regulations</u> (cont'd)

## 2.20 Universal Emergency Telephone Number Service (911, E911) (cont'd)

## 2.20.2 General

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Pennsylvania Act 12 of 2015 the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.65 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 9-1-1 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

- 2.20.3 Regulations
  - A. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.20 Universal Emergency Telephone Number Service (911, E911) (cont'd)
    - 2.20.3 <u>Regulations</u> (cont'd)
      - B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
      - C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
      - D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
      - E. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
      - F. The Host Telephone Company will install the county's/municipality's MSAG in "read/write" format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.20 Universal Emergency Telephone Number Service (911, E911) (cont'd)
    - 2.20.3 <u>Regulations</u> (cont'd)
      - G. The Telephone Company shall not otherwise modify the content of the MSAG but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days, or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
      - H. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
      - I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

# 2.0 <u>General Rules and Regulations</u> (cont'd)

# 2.21 <u>Toll Presubscription</u>

Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 2.21.1. following.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.21 <u>Toll Presubscription</u> (cont'd)

### 2.21.1 <u>Presubscription Charge Application</u>

End user choices for toll presubscription: Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.

Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a "No-PIC" and must dial an access code to make toll calls.

If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.21 <u>Toll Presubscription</u> (cont'd)
    - 2.21.2 End User Charge Discrepancy

When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.

When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

# 2.22 Flat Rate Service

Clear Rate Communications, LLC shall offer residential customers a flat rate service, consistent with the Public Utility Code 66 § 1324.

2.23 Individual Case Basis (ICB)

ICB pricing will be developed for special circumstances and for services that are not listed in Clear Rate Communication, LLC tariffs. These rates will be made available to similarly situated customers on a non-discriminatory basis.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.24 Reserved for Future Use

2.0 <u>General Rules and Regulations</u> (cont'd)

# 2.25 <u>Pennsylvania Telephone Relay Service</u>

2.25.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captionedtelephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

- 2.0 <u>General Rules and Regulations</u> (cont'd)
  - 2.25 <u>Pennsylvania Telephone Relay Service</u> (cont'd)
    - 2.25.2 Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end- user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on August 1, 2022.

Per residence access line, per month	\$0.00
Per business access line, per month	\$0.00

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

2.0 <u>General Rules and Regulations</u> (cont'd)

## 2.25 <u>Pennsylvania Telephone Relay Service</u> (cont'd)

2.25.2 Surcharge (cont'd)

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

2.25.3 <u>Rates</u>

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long-distance carrier the default carrier's rate will apply for the toll calls.

#### 3.0 <u>Services and Prices</u>

## 3.1 <u>Service Ordering Charges</u>

Service ordering charges are applied to Customers upon a request for service and when a Customer requests subsequent facility, software or account changes.

### 3.1.1. Line Connection Charge

Non-recurring charge of \$59.00 per line.

# 3.2 Exchange Access

Basic Exchange Access Service provides a customer with a voice-grade communications channel and a unique telephone number address on the public-switched telecommunications network. An Exchange Access Service allows a user to:

- a. receives calls from other stations on the public-switched telecommunications network; and
- b. access other services offered by the Company as set forth in this tariff; and
- c. access certain interstate and international calling services provided by the Company; and
- d. access (at no additional charge) the operators contracted for by the Company; and
- e. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- f. access services provided by other common carriers which interconnect with the Company pursuant to tariff, agreement, or some other Company-approved manner.

Basic exchange access service provides the Customer with a single, voice- grade communications channel connecting the Customer's premises and the Company's designated carrier's central office.

Basic exchange access service customers are entitled to a voice-grade communications channel. Provision of this service does not guarantee a customer access to any other facility requirement, including a communications path capable of supporting data transmissions.

# 3.0 Services and Prices (cont'd)

- 3.2 Exchange Access (cont'd)
  - 3.2.1 Business Access Line Rates

In addition to the following monthly rates, a 911 Service surcharge will apply as imposed on the Company as applicable.

### ACCESS AREA – Business

<u>UNBUNDLED</u>	Monthly Charge	Local Call	Toll/LD
Basic Business Line (BBL); Cost per line Touch-Dial Required	\$19.99	\$.0775 Per Call	\$.049 Per Minute
Touch Dial	\$1.99		
Remote Call forward (RCF) No Features	\$9.99	\$.05 Per Call	\$.039 Per Minute
<b>BUNDLED</b>			
	Monthly Charge	Local Call	Toll/LD
Business Plan (Straight Talk) Includes: Caller ID, Call Waiting, Call Waiting ID, and Touch Dial *	\$54.99	Included	Unlimited

\*Additional unregulated services are included.

The unlimited calling plans are for voice use only, dial-up, modem and any other data calls are specifically excluded from the unlimited plans. Any usage in excess of 5,000 minutes per month shall be presumed to be not consistent with voice applications and shall be charged at unbundled rates as set forth in Section 3.2.1 for the Toll/LD for BBL.

# 3.0 <u>Services and Prices</u> (cont'd)

- 3.2 <u>Exchange Access</u> (cont'd)
  - 3.2.2 <u>Residential Access Line Rates</u> In addition to the following monthly rates, a 911 Service surcharge will apply as imposed on the Company as applicable.

# ACCESS AREA –Residential

### **UNBUNDLED**

	Monthly Charge	Local Call	Toll/LD
Residential Basic Line (RBL) No Features	\$19.99	Included	\$.049 Per Minute
Residential Basic Line (RBL100) No Features after 100 minutes	\$27.99	Included	\$.049 Per Minute
BUNDLED			
	Monthly Charge	Local Call	Toll/LD
Residential National Unlimited (RNU) No Features	\$34.99 (\$34.99 jurisdictional)	Included	Unlimited
Residential "Straight Talk" Plan Features: Caller ID, Call Waiting, Call Waiting ID	\$44.99	Included	Unlimited
Residential "Complete Plus" Plan Features: Caller ID, Call Waiting, Call Waiting ID, 3-Way Calling, *69, Busy Redial	\$59.99	Included	Unlimited

\*Additional unregulated services are included.

The unlimited calling plans are for voice use only, dial-up, modem and any other data calls are specifically excluded from the unlimited plans. Any usage in excess of 4,000 minutes per month shall be presumed to be not consistent with voice applications and shall be charged at unbundled rates as set forth in Section 3.2.1 for the Toll/LD for RBL.

# 3.0 <u>Services and Prices</u> (cont'd)

# 3.3 <u>Custom Calling Features</u>

FEATURE/DESCRIPTION	Monthly Charge
Caller ID Shows name and number of caller.	\$5.00 Unlimited Plans \$11.95 Local Only Plans
Call Waiting ID Shows name and number of caller when you are on the phone.	\$2.50
*69 Dial *69 from your phone to hear the phone number of your last incoming c	\$5.00 all.
Call Waiting Notifies you when you're on the phone and another call is coming in.	\$5.00
Cancel Call Waiting Allows you to disable Call Waiting temporarily.	\$5.00
Three Way Calling Conference in a third party when you're on the phone.	\$5.00
Call Forwarding Variable Send all incoming calls to another phone by pressing *72 and the forwarding number. Dial *73 to deactivate	\$5.00
Distinctive Ring Service Assigns an additional number to your phone on a separate ring tone. Useful for fax machines.	\$5.00
Non-Listed Service Name, Address, and telephone number are not published in the directory, but are available from Directory Assistance.	\$5.00
Non-Published Service Name, Address, and telephone number are not published in the directory and are not available from Directory Assistance.	\$5.00

3.0	0 <u>Services and Prices</u> (cont'd)		
	3.3 <u>Custom Calling Features</u> (cont'd)		
	Additional Listings Allows you to list additional names or numbers in the directory and Directory Assistance.	\$5.00	
	Anonymous Call Block Denies calls from incoming callers who block their name & number on Caller ID	\$5.00	
	Call Block Choose up to 12 numbers within your local and local toll calling area to block. No incoming calls from those numbers will reach you.	\$5.00	
	Do Not Disturb Block all calls from reaching you, except for up to 12 numbers you Program as priority callers.	\$5.00	
	Busy Redial (*66) Redials a busy number for up to 30 minutes, then rings you back when the call is connecting.	\$5.00	
	Speed Dial 30 Allows two-digit dialing for 30 of your most dialed numbers.	\$5.00	

# 4.0 List of Exchanges and Local Calling Areas

# Verizon Pennsylvania LLC Local Exchange Service Areas PA P.U.C. No. 180A

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Alexandria	Alexandria, Huntingdon, McConnellstown (Embarq)
Aliquippa	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Topton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Annville	Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
Austin	Austin, Coudersport

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Avella	Avella, Burgettstown, Washington
Avis	Avis, Jersey Shore, Lock Haven, Woolrich
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE.), Wilmington, DE. (Verizon – DE.)
Baden	Aliquippa, Ambridge, Baden, Rochester
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
Bath	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
Beaver Falls	Beaver Falls, Darlington (Windstream), Ellwood City, Enon Valley (Windstream), Hookstown, Midland, Rochester, Wampum, Zelienople
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Perkasie, Plumsteadville, Quakertown
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard (Embarq), Snow Shoe, Spring Mills, State College, Zion (Embarq)

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Belle Vernon	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
Bellwood	Altoona, Bellwood, Tyrone
Berwick	Berwick, Bloomsburg, Shickshinny (Commonwealth Tel.), Wapwallopen (Commonwealth Tel.)
Bessemer	Bessemer, New Castle
Bethlehem	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Big Run	Big Run, Punxsutawney
Black Lick	Black Lick, Blairsville, Homer City, Indiana
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
Bloomsburg	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Commonwealth Tel.), Washingtonville
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Bolivar	Blairsville, Bolivar, New Florence
Bradford	Bradford, Duke Center (Armstrong North), Eldred, Mount Jewett, Rew, Smethport, Limestone, NY (Verizon – NY)
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
Buckingham	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
Burgettstown	Avella, Burgettstown, McDonald, Midway (Windstream), Murdocksville (Armstrong), Paris
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Carbondale	Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell
Chester Springs	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Clairton	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Clarion	Clarion, Knox (Windstream), Leeper, Shippenville (Windstream), Sligo (Windstream), Strattanville (Windstream)
Claysville	Claysville, Washington, West Alexander
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Collegeville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
Curwensville	Clearfield, Curwensville, Mahaffey
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville
Dauphin	Dauphin, Halifax, Harrisburg Zone 1
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Downingtown	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Doylestown	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Dublin	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Quakertown, Souderton
DuBois	Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville, Sykesville
Eagle	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore. Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester
Easton	Allentown, Bethlehem, Bloomsbury, NJ (Verizon – NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers, O. (AMERITECH, O.)
Ebensburg	Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North)
Eldred	Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport
Elizabeth	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville (Embarq), Wampum, Zelienople
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Fairchance	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Fleetwood	Fleetwood, Kutztown, Leesport (Commonwealth Tel.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Topton (The Conestoga Tel. and Tel. Co.)
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Freeland	Freeland, Hazleton, McAdoo, Weatherly, White Haven
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
Galeton	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell
Glenmoore	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills (The Conestoga Tel. and Tel. Co.), Glenmoore, Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown, West Chester
Glenwillard	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville (The Conestoga Tel. and Tel. Co.)
Greensburg	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood
Greenville	Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.)

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Grove City	Blacktown (Embarq), Grove City, Harrisville (Embarq), Mercer, Wesley (Verizon North)
Halifax	Dauphin, Elizabethville (Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Commonwealth Tel.)
Hamburg	Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
Harrisburg	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (Embarq), Mechanicsburg, Middletown, Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Hazleton	Conyngham-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
Herminie	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Hollidaysburg	Altoona, Cresson, Hollidaysburg
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North- Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel. Co.)
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Hummelstown	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North)
Huntingdon	Alexandria, Huntingdon, Marklesburg (Embarq), McConnellstown (Embarq), Mount Union
Imperial	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
Indiana	Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood
Jeannette	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23
Jermyn	Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich
Jim Thorpe	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
Kane	Kane, Ludlow, Mount Jewett
Kemblesville	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE)

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Kennett Square	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Kingston	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Kulpmont	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Kutztown	Allentown, Fleetwood, Kempton (Verizon North), Kutztown, Reading, Topton (The Conestoga Tel. and Tel. Co.)
Lake Ariel	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.)
Lake Como	Lake Como
Lancaster	Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Landenberg	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Landisville	Lancaster, Landisville, Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), Strasburg
Lansdale	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Latrobe	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Windstream)
Lebanon	Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North)
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.)

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Lenape	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown
Lewistown	Belleville (Embarq), Lewistown, McVeytown, Mifflintown (Embarq), Port Royal (Embarq), Reedsville (Embarq)
Ligonier	Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
Lock Haven	Avis, Beech Creek (Embarq), Jersey Shore, Lock Haven, Mill Hall (Embarq), Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), New Castle, North Lima, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.)
Ludlow	Kane, Ludlow
Mahaffey	Mahaffey, Curwensville

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Mahanoy City	Frackville, Girardville, Lakewood (Frontier Comm. – Lakewood), Mahanoy City, Shenandoah, Tamaqua
Marchand	Marchand, Punxsutawney
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center
Masontown	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
McClellandtown	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
McDonald	Burgettstown, Canonsburg, Imperial, McDonald, Midway (Windstream), Oakdale, Pitb. Subn. Zone 13
McMurray	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
McVeytown	Lewistown, McVeytown
Mechanicsburg	Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry (Commonwealth Tel.), Mechanicsburg

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Mendenhall	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Mercer	Blacktown (Embarq), Fredonia (Windstream), Grove City, Mercer, Sharon, Sharpsville, Wesley (Verizon North)
Middletown	Elizabethtown (Embarq), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
Millersville	Lancaster, Landisville, Millersville, Mountville (Embarq), Strasburg
Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Millville	Bloomsburg, Millville, Washingtonville
Milton	Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo Valley Tel. Co.), Milton, Northumberland, Sunbury, Washingtonville, Watsontown (Windstream)
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Commonwealth Tel.)

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
Monongahela	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Moosic	Moosic, Pittston, Scranton, Taylor, Wyoming
Morrisville	Ewing, NJ (Verizon – NJ), Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Yardley
Mortonville	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annville, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane
Mount Pleasant	Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottdale, Youngwood

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnellstown (Embarq), Mount Union
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford (Windstream), Lehighton, Nesquehoning
New Castle	Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (Embarq), Princeton (Verizon North), Volant (Embarq), Wampum
New Florence	Bolivar, Johnstown, New Florence, Seward
Newfoundland	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
New Hope	Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon – NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley
New Kensington	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
New Philadelphia	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown
Newtown	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury
North Wales	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Olyphant	Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
Orwigsburg	Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Osceola Mills	Clearfield, Houtzdale, Osceola Mills, Philipsburg

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Oxford	Avondale, Kemblesville, Kirkwood (Commonwealth Tel.), Landenberg, Oxford, West Grove
Palmyra	Annville, Harrisburg Zone 1, Hershey (Verizon North), Hummelstown, Lebanon, Mount Gretna, Palmyra
Paris	Burgettstown, Paris, Weirton, W. Va. (Verizon – W. Va.)
Parkesburg	Atglen (Commonwealth Tel.), Coatesville, Gap (Commonwealth Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
Parkwood	Indiana, Parkwood
Patton	Altoona, Barnesboro, Carrolltown, Hastings, Patton
Pennsburg	Bally (The Conestoga Tel. and Tel. Co.), Green Lane, Pennsburg, Perkasie, Quakertown, Sassamansville (The Conestoga Tel. and Tel. Co.), Souderton
Perkasie	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton
Perryopolis	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Phoenixville	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
Pittston	Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasie, Plumsteadville, Quakertown
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake (Verizon – W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon – W. Va.), Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork
Port Allegany	Eldred, Port Allegany, Roulette, Smethport
Pottstown	Boyertown (The Conestoga Tel. and Tel. Co.), Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville
Pottsville	Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Pughtown	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford
Punxsutawney	Big Run, Marchand, Punxsutawney
Quakertown	Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown (Denver & Ephrata Tel. and Tel. Co.), Bernville (Verizon North), Birdsboro (The Conestoga Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robesonia (Verizon North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon North), Yellow House (The Conestoga Tel. and Tel. Co.)
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown
Rew	Bradford, Duke Center (Armstrong North), Eldred, Limestone, NY (Verizon – NY), Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
Rochester	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Roulette	Coudersport, Port Allegany, Roulette
Royersford	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
Russell	Russell, Sugar Grove, Warren, Youngsville
Saint Clair	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Saxton	Hopewell (Embarq), Saxton
Schuylkill Haven	Auburn (Verizon North), Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Schwenksville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville, Souderton

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Scottdale	Connellsville, Dawson, Mount Pleasant, Scottdale
Scranton	Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS – Mahanoy and Mahantango Tel. Co.)
Sharon	Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Sharpsville	Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Smiths Ferry	Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Smock	Brownsville, Smock, Uniontown
Snow Shoe	Bellefonte, Frenchville, Snow Shoe
Souderton	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton
Springdale	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College
Strasburg	Gap (Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg (Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove (Verizon North), Shamokin, Sunbury
Sykesville	DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville
Tamaqua	Lakewood (Frontier Comm. – Lakewood), Lansford (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
Tarentum	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Tidioute	Endeavor, Tidioute, Tionesta, Warren
Тугопе	Altoona, Bellwood, Tyrone, Warriors Mark (Windstream)
Tionesta	Endeavor, Tidioute, Tionesta
Ulysses	Coudersport, Ulysses

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Uniontown	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
Unionville	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Upper Black Eddy	Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon – NJ), Milford, NJ (Verizon – NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum
Warren	Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville
Washington	Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
West Alexander	Claysville, Washington, West Alexander
West Chester	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE)
West Middlesex	Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex
West Newton	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.)
Westtown	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
Wilkes-Barre	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Williamsport	Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Winburne	Clearfield, Frenchville, Philipsburg, Winburne
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich
Wycombe	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
Wyoming	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Yardley	Ewing, NJ (Verizon – NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Wycombe, Yardley
Youngsville	Russell, Sugar Grove, Warren, Youngsville
Youngwood	Greensburg, Mount Pleasant, Youngwood
Zelienople	Beaver Falls, Criders Corners (North Pitt. Tel. Co.), Ellwood City, Evans City (Embarq), Zelienople

# 4.0 List of Exchange and Local Calling Areas (cont'd)

Verizon Pennsylvania LLC Local Exchange Service Areas Philadelphia Exchange Areas PA P.U.C. No. 182

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Philadelphia Zone 1	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
Philadelphia Zone 2	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
Philadelphia Zone 3	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
Philadelphia Zone 4	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41

4.0 List of Exchange and Local Calling Areas (cont'd)

Verizon Pennsylvania LLC Local Exchange Service Areas Philadelphia Exchange Areas PA P.U.C. No. 182

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newtown Square, Chester, Darby-Ridley Park- Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown- Manoa, Phila. Zone 2, Swarthmore, Upper Darby

	Local Calling Area	
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.	
Broomall-Newtown Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne	
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3	
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne	
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne	
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valle Forge, Wayne	
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern- Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown	
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne	
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne	

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park- Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park- Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park- Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park- Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove

Originating Exchange	Local Calling Area Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville- Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville- Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

4.0 List of Exchanges and Local Calling Areas (cont'd)

## 4.0 <u>LIST OF EXCHANGES AND LOCAL CALLING AREAS</u> (cont<sup>°</sup>d)

Verizon Pennsylvania LLC Local Exchange Service Areas Pittsburgh Exchange Area PA P.U.C. No. 185B

Originating Exchange	Local Calling Area Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh

O is is disc Free Lance	Local Calling Area Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

4.0 List of Exchanges and Local Calling Areas (cont'd)

Verizon Pennsylvania LLC Local Exchange Service Areas Pittsburgh Suburban Exchange Area PA P.U.C. No. 185C

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette

Originating Exchange	Local Calling Area Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

#### 4.0 List of Exchanges and Local Calling Areas (cont'd)

Verizon North LLC Local Exchange Service Areas PA P.U.C. Nos. 1, 3, 5, 6

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North LLC unless otherwise noted.
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North LLC unless otherwise noted.
Cambridge Springs	Edinboro, Meadville, Saegertown (Windstream)
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit (Commonwealth Telephone Co.), Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md. (Verizon – Md.)
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman"s Ferry	Milford/Log Tavern, Montague, NJ (Embarq)
East Berlin	Dover, Hanover (Embarq), New Oxford (Embarq), York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville (Commonwealth Telephone Co.), Westfield

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North LLC unless otherwise noted.
Emmaus	Allentown, Bethlehem, Ironton (Ironton Telephone Co.)
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md. (Verizon – Md.)
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon – NY), Honesdale, Narrowsburg, NY (Citizens Tel.)
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown (Embarq), Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North LLC unless otherwise noted.
Jefferson	Glen Rock, Hanover (Embarq), Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnville	Union City, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY (Verizon – NY), Milford/Log Tavern, Montague, NJ (Embarq), Port Jervis, NY (Verizon – NY)
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North LLC unless otherwise noted.
Middleburg	Beaver Springs, Mifflinburg (Buffalo Valley Tel. Co.), Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon – NY), Dingman"s Ferry, Matamoras, Montague, NJ (Embarq), Port Jervis, NY (Verizon – NY)
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton (Ironton Telephone Co.), Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant (Embarq)
North East	Erie, South Ripley, NY (Verizon – NY), Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville (Embarq), Ellwood City

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North LLC unless otherwise noted.
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md. (Verizon – Md.)
Saltsburg	Avonmore
Sayre	Waverly, NY (Verizon – NY)
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY (Verizon – NY), Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North LLC unless otherwise noted.
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville (Windstream)
Spring Grove	Hanover (Embarq), Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream)
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md. (Verizon – Md.), Meyersdale, Hyndman (Embarq)
Wesley	Clintonville, Harrisville (Embarq), Grove City, Mercer

	Local Calling Area
Originating Exchange	Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon North LLC unless otherwise noted.
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia (Embarq)
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville