



CR Unified Communications

Feature Bundles — by Seat

| | Basic | Standard | Premium |
|---|-------|----------|---------|
| Direct Inward Dial (DID) Number | ✓ | ✓ | ✓ |
| Caller ID with Name | ✓ | ✓ | ✓ |
| Call Hold/Park/Pickup | ✓ | ✓ | ✓ |
| Automatic Call Back, Automatic Recall | ✓ | ✓ | ✓ |
| Multiple Call Appearances, Call Waiting, Call Hold, Call Transfer | ✓ | ✓ | ✓ |
| Paging/Intercom Features | | ✓ | ✓ |
| Shared Line Appearance | | ✓ | ✓ |
| End User Web Portal' | | ✓ | ✓ |
| Receptionist Features | | ✓ | ✓ |
| Voicemail | | ✓ | ✓ |
| Voicemail to Email | | ✓ | ✓ |
| Do Not Disturb | | ✓ | ✓ |
| Contact Management | | ✓ | ✓ |
| Desk Phone Customization | | ✓ | ✓ |
| Desktop Client | | | ✓ |
| Mobile Apps - iOS + Android | | | ✓ |
| Voicemail Transcription | | | ✓ |
| Fax to Email | | | ✓ |
| Call Jump | | | ✓ |

Business-Level Features Included

- ✓ Admin Portal
- ✓ Music on Hold
- ✓ Multi Line Hunt Groups
- ✓ Call Pickup Groups
- ✓ Account Codes
- ✓ Call Logs
- ✓ Auto Attendant (Easy or Premium)

A la carte Extras

- ✓ ACD (Call Center) - Agent Seat
 - ✓ ACD (Call Center) - Supervisor Seat
- Call for pricing*



One provider, one invoice, one dedicated contact—**offering boutique, Michigan-based service.**
 We coordinate across vendors to offer custom solutions at the most competitive price.

Connect with us today! www.clearrate.com